



The Holiday Project[®]

OF THE NATIONAL CAPITAL AREA, INC.

Nursing Home Resident/Hospital Patient Rights & Procedures

Adopted October, 2004

Every resident/patient deserves respect.

- Introduce yourself.
- Ask people's names.
- Ask if you can call people by their first names.
- Do not disclose the full names of people you visit to others outside the facility.

Honor resident/patient privacy.

- Knock before entering.
- Ask people if they want to be visited.
- Do not ask why people are residing at the home/hospital.
- Do not take photographs.

Respect individual religious and cultural practices.

- Be alert for potential physical restrictions.
- Respect non-interest in holiday celebrations.

Be mindful of special needs.

- Do not give food or water unless specifically OKed.
- Do not take people to the restroom.
- Ask before taking people to other floors.
- Address people from the front.

Quality comes before quantity.

- If the ratio of visitors:residents/patients is greater than 1:20, do not visit everyone at the facility.
- Allow visitors to spend as much time as they want with each resident/patient.